

Educational Development Unit Aonad Leasachadh Foghlaim

Brightspace Community, Brightspace Subscription Training and PIE Platform



As a user of Brightspace, you have access to the Brightspace Community. Being a member of the Brightspace Community allows you to ask questions answered by other community members or Brightspace experts. Being a Brightspace Community member will also allow you to access the Brightspace Subscription Training as well as the Product Idea Exchange (PIE) platform where you can raise development idea requests about functionalities you would like to see in

Brightspace. This guide will provide information on <u>how to register for the Brightspace community</u> as well as how to access and use the <u>Brightspace Subscription Training</u> and <u>PIE platform</u>.

Registering for a Brightspace Community account

To access the Brightspace Community homepage and register for an account, navigate to the <u>Brightspace Community homepage</u>. To sign up for an account, click on Become a Member (Figure 1).

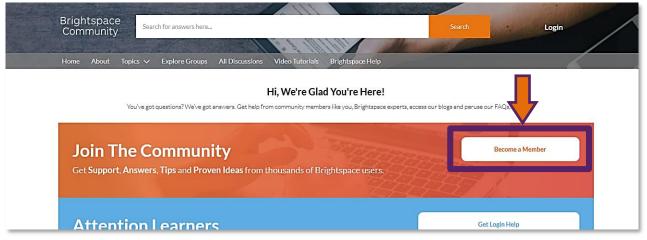


Figure 1: Brightspace Community homepage with Become a Member button

You will now have to complete a short self-registration form. (Figure 2) After you have completed the form, you should receive an email with further instructions on how to activate your account. Make sure to check your junk folder if the email does not pop up in your regular inbox.

Once you have activated your account and are signed into the Brightspace Community homepage, you will be able to use all the features of the homepage.

	Brightspace Community
oint	ne community to receive personalized information and customer support.
2	First Name
2	Last Name
	Email
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2	Persona v
Corr D2L Upd New Tho	You have read and admoviledged the multip Rules and Privacy Statement. Yes, Involution to the construction from the binly of companies about. Company: Nams and tases. Conferences and Events, Nation, Watersard deserv, Parner Historic Uppades Solitoria. Jahr Leadership, Clustomer Success Stories and Best tase.
	i'm net a robot
	Sign Up

Figure 2: Brightspace Community self-registration form

Accessing the Brightspace Subscription Training

To access the Brightspace Subscription Training you will first need to sign into the Brightspace Community. To do so, click on Login at the top of the Brightspace Community homepage (Figure 3) and enter the email address and password you registered with (Figure 4).

Brightspace Community Search for answers here Search Home About Topics V Explore Groups All Discussions Video Tutorials Brightspace Help	arch Login
Hi, We're Glad You're Here! You've got questions? We've got answers. Get help from community members like you, Brightspace experts, access our blogs and	nd peruse our FAQa, 24
Join The Community Get Support, Answers, Tips and Proven Ideas from thousands of Brightspace users.	Become Become Become Community
Attention Learners	Get Login Help
Figure 3: Brightspace Community homepage	Forgot your password? Let's get you a new one. Not a member? Join Us!
Figure 4: Brightspace Community Ic	ogin page

Once you are logged in, you will see that there are some additions to the menu at the top of the page. To access the Brightspace Subscription Training, click on Learning Center. (Figure 5)

Brightspace Community	Search for answers here		Search 🌲	Carolin Radtke 🔻
Home About Topic	cs 🗸 Explore Groups 🛛 All Discussions	Learning Center Product Ideas Exchange	Video Tutorials Brightspace Help	

Figure 5: Brightspace Community homepage with expanded navigation bar at the top

a Brightspace Learn	ning 000 er 000	þ	∆ ° ∣	CR Carolin Radtke
Brightspace Community Logo	ut			
√ ● Listen Discover Certificate Training C	D2L Training & Certification ourses Developing Course Materials with Brightspace The Self-paced and interactive course will help you to build course content. You will be given key workflows that you need to start building your course. Ups and tricks to personalize your course content. and strategies for helping your learners succeed.	ACC	tion Train CESS NOW e about Subsc raining	

This will open the Brightspace Learning Center for you. From here, you will be able to access the Subscription training by click on the Access Now button on the right-hand side of the screen. (Figure 6)

Figure 6: Brightspace Learning Center homepage with access button to Subscription Training

Once you have clicked on the Access Now button, the Brightspace Subscription Training website will open for you in a new window. To get yourself oriented and learn

more about how to best

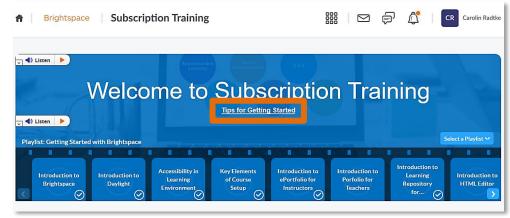


Figure 7: Brightspace Subscription Training homepage with link to Tips for Getting Started resource

utilise the subscription training, we would recommend that you have a look at the Tips for Getting Started resource which you can access from the banner area of the page. (Figure 7)

The site features a mixture of on-demand training (extended narrated video demonstrations) and live virtual sessions (sessions run by D2L trainers - dates and times are listed on the on-screen calendar).

Accessing the Brightspace Product Idea Exchange (PIE) platform

Once you have a Brightspace Community account, you will also be able to log into the PIE website.

"The Product Idea Exchange (often referred to as PIE) is your place to share your product and feature ideas, discuss them with the Brightspace Community, and vote for those you would like to see developed. As a user of PIE, you can share your ideas for future enhancements and monitor the ideas of others." (D2L, Product Idea Exchange Overview)

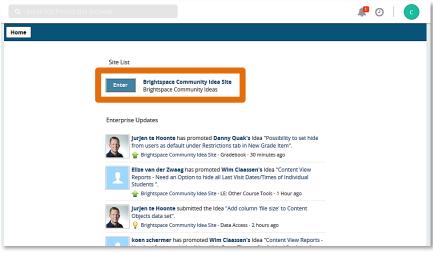
As the quote above states, the PIE area is the official D2L space to raise development requests so Brightspace has the functionalities you are looking for. You can also explore other Brightspace users' requests and vote them up or down. Generally, the more votes a request has, the more likely D2L will pick it up, so when you raise a request encourage others to vote it up.

CA Agile Central Idea	Manager		
	Login Email: Password	forget your password? Login	

To log into the PIE platform, use the email address you used when you registered for your Brightspace Community account. (Figure 8)

Figure 8: Brightspace PIE website login page

The PIE website – an overview



After you have signed into the PIE website, you will first arrive on an overview page of the most recent activity on the PIE website. To enter the actual PIE website, click on the blue **Enter** button at the top of your screen. (Figure 9)

Figure 9: PIE landing page

You will now be able to see the actual PIE website where you can search for PIE items (1) or browse for the via the blue **Browse Ideas** button (2), view existing ideas by status (3), get more information on what different statuses mean (4), create your own PIE items/requests (5), and/or learn more about how Brightspace creates its roadmap for improving Brightspace (6). You will also find the Most Recent PIE items/requests as well as the PIE items/requests with the most comments and votes on this front page (7). (Figure 10)

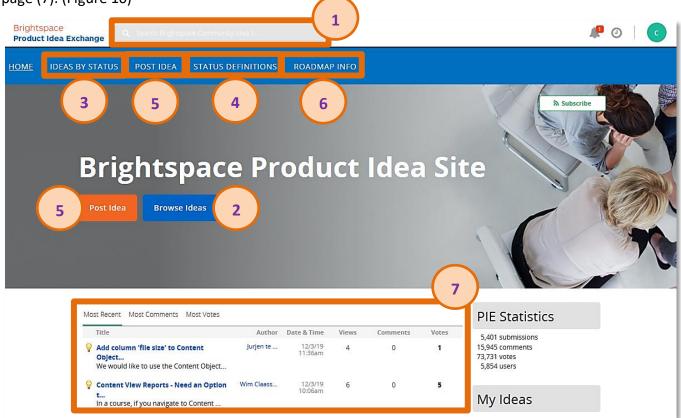


Figure 10: PIE homepage

How to browse and vote for existing PIE items/requests

As mentioned before, you can either browse for a PIE item/request by using the search field at the top of the page (1) or by navigating to the existing PIE items/requests by clicking either on **Ideas by Status** in the Navbar (2) or the blue **Browse Ideas** button (3). (Figure 11) If you want to look for existing PIE items/requests, you can either use key words or the PIE item ID if you know it.

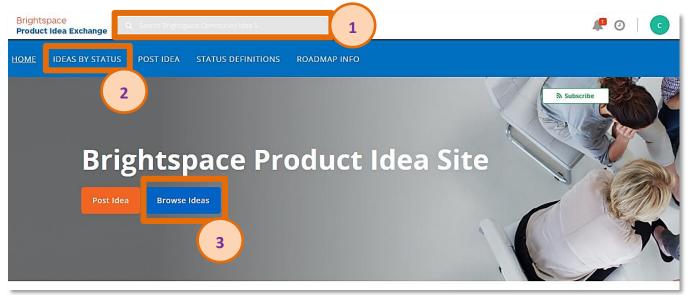
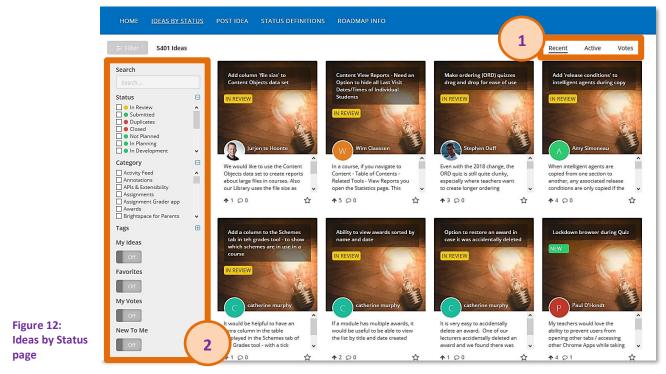


Figure 11: PIE homepage

When you are on the **Ideas by Status** page, you will be able to see all existing PIE items/requests which you can filter by Recent, Active or Votes (1) or based on other parameters such as Status, Category, etc. (2). (Figure 12)



Web: Educational Development Unit website Email: Educational Development Unit Email Address

To review any of the existing PIE items/requests, leave comments and/or vote for them, simply click on the PIE item/request you would like to review. This will open the PIE item/request. You will now be able to see the description of the idea (1) as well as idea details (2). You will also be able to leave a comment (3) or vote for the item (4). For a positive vote, simply click on the arrow pointing up, for a negative arrow click on the arrow pointing down. You will also be able to flag, print, email or subscribe to the request (5). (Figure 13)

•	2 POINTS 1	Make ordering (ORD) quizzes drag and drop for ease of use (D5966) Subscribe Stephen Duff Submitted: Dec 3 2019 Category: Quizzing Status: In Review drag-n-drop ordering question				
		Description Attachments (0) Votes				
	dea Details Details Joints: 3 Rank: 114 Jrique Views: 3 Otal Views: 5 Jointed Views: 5 Otal Views: 0 Avorited: 0 Jinked Submissions:	Even with the 2018 change, the ORD quiz is still quite dunky, especially where teachers want to create longer ordering challenges (i.e. I have one with 15 items). You should be able to actually move the tiles around on the screen to drop them into the correct position? That's certainly a feature I've seen in other online quizzes. It's rather difficult to keep track of numbers chosen form a drop-down menu. I've also voted for D369, which would involve fixing this issue across the platform. Use Cases * Students would be able to move the items around on the screen, seeing how they interacted with each other and gaining a better undrestanding of the sequence of events, especially where this is a longer quiz. What value you would receive if this idea was implemented Confidence that students were receiving a better, more user-friendly experience - not being put-off by a clunky platform and thereby able to learn more effectively. Add Comment Out Comment Out Comment				

Figure 13: PIE item/request page



Once you have voted, you will see that your vote has been added to the total amount of votes for the item/request. (Figure 14)

Figure 14: Updated vote count of the PIE item/request

How to raise a PIE item/request

To raise a PIE item/request, either click on **Post Idea** in the Navbar (1) or click on the orange **Post Idea** button (2). (Figure 15)

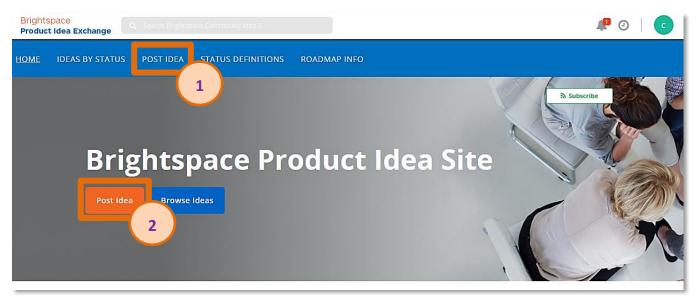


Figure 15: PIE homepage

This will open a page for you where you will be able to create your PIE item/request. You will need to fill in a title and description, will be able to add any supporting attachments and tags as well as a category. You will also be able to provide a use case(s) example and state what value the implementation of this idea would hold for you. For some tips on what makes a PIE item/request stand out, check out the D2L article <u>PIE: What makes an Idea Great</u>.

Once your PIE item/request has been submitted, it will be assigned a reference number which you can pass on to other people so they can find your request more quickly and can vote for it.

If you have any questions about the PIE website and how to submit or vote for PIE items/request, please contact <u>edu@uhi.ac.uk</u>.